



A flexible and nimble public service is key to Canada's competitiveness in the face of global transformation. But many see bureaucracy as an ineffective hierarchy tangled in a web of rules and losing its ability to make a difference. Beyond Bureaucracy will explode this stereotype, focusing on creativity as integral to public service and critical to the public good.

Keynote speaker Stephen Lewis, renowned leader in human rights, an expert in economic development and social issues, former UN special envoy for HIV/AIDS in Africa and now a professor in global health at McMaster University, will speak on "The Public Good."

The conference also features Pier Giorgio Di Cicco, Toronto's poet laureate, who will speak on "A Creative Public Service." Communications specialist and hypnotist Christina Kaya, organizational development consultant Maureen McKenna and other visionary leaders will explore the creative capacity in the public sector.

An evening gala will celebrate the art of public service.

"The purpose of the art is...the seeing of passion at its own source, the joy of seeing what it has made, and the impulse to regenerate that joy in an atmosphere of risk, adventure and trust."

- Pier Giorgio Di Cicco, City of Toronto Poet Laureate

Agenda

Thursday, November 15	
12:00 to 1:00	Registrant check-in
1:00 to 2:00	<u>Thursday Keynote: Pier Giorgio Di Cicco: "A Creative Public Service"</u>
2:00 to 3:00	<u>Plenary: Christina Kaya: "Scrambled Eggs"</u>
3:00 to 3:30	Networking Break
3:30 to 5:00	Concurrent Sessions:
A1	<u>Training & Education: Investing for Innovation for Organizational Change</u>
A2	<u>Creating Creativity: Getting Lightning to Strike Without a Cloud in the Sky</u>
A3	<u>Cultivating Innovation: Innovation Programs in the Public Service</u>
A4	<u>Culture Is More than You Think!... And Ours is Quite Unsustainable: Resilience and Adaptation in Organizations</u>
5:00 to 5:30	Networking Break
5:30 to 6:00	Travel by Conference Streetcar
6:00 to 10:00	<u>Gala Dinner at the Palais Royale</u>

Friday, November 16	
8:30 to 9:00	Coffee and Continental Breakfast
9:00 to 10:00	<u>Friday Keynote: Stephen Lewis: "The Public Good"</u>
10:00 to 10:30	Networking Break
10:30 to 12:00	Concurrent Sessions:
B1	<u>Creativity and Public Space</u>
B2	<u>Bad Dog Theatre: It's Improv time!</u>
B3	<u>Governments Working Together: Learning from the Revitalization of Regent Park</u>
B4	<u>Changing a Risk-Averse Culture</u>
B5	<u>Networks and Networking in the Public Service</u>
12:00 to 1:30	Lunch
1:30 to 3:30	Concurrent Sessions:
C1	<u>After the Conference... P.R.E.P. for Re-entry</u>
C2	<u>Books and Movies: Lessons in Public Sector Management</u>
C3	<u>Moving Up in the Public Service: Toeing the Line or Rowing Your Own Course</u>
3:30 to 3:45	Break
3:45 to 4:30	Facilitated Conference Wrap-up