

Integrated Services in Northern Canada

The Experience
of the Tlicho Community
Services Agency



[Overview of this Presentation]

- Beginnings: A People's History
- Early Themes
- Community Vision
- Current Themes
- Our Work Today
 - Processes & Tools
 - Ongoing Community Engagement
- Relevance for Others
- Final Thoughts...

[Beginnings: A People's History]

- A unique history, Tlicho worldview
- the residential school legacy & educational beginnings...
- Developing strengths in the delivery of local educational programs...
- The need for more and diverse resources in the schools led to a new type of organization.

[Early Themes]

- A struggle for identity
 - Tlicho as a unique people; disconnect from their view of themselves & the way others view them.
- Control, Loss of control & resulting social problems
 - Treaties, sickness, residential schools, addictions & family violence
- A need to regain control & take back responsibility

[Community Vision]

- The Tlicho Cosmology
 - Engaging the world on Tlicho terms
- Critical Importance of Tlicho culture & language
- Recognizing strengths in two cultures
 - Strong Like Two People
- Return control & taking back responsibility through Land Claims & self government, legislation & new types of organizations.

[Current Themes]

- Enduring importance of culture & language, return of control & taking back responsibility...
- Increasing importance of wellness, personal responsibilities, support & strengthen families, integration of services...

[Our Work Today...]

- Recognition that multidimensional issues require multidimensional solutions;
- A transitional organizational between two governments;
- Develop a model of integrated services through provides a local continuum of care.

[Our Work Today ...]

- Ongoing Community Engagement
 - Tlicho Worldview & Tlicho Plan
 - What does this unique experience mean for the design of organizations, programs, policy and more...
 - Application of the worldview
 - Document the experience, extract & articulate the values...apply...

[Our Work Today...]

- Processes & Tools
 - Compatible philosophies for different disciplines...whose knowledge
 - Identification of common concerns, collaboration, strategies...
 - Development of common systems of integration, policies, protocols
 - A network of caregivers

[Relevance for Others]

- Cautions

- The importance of Tlicho context & experience
- Capacity Issues: local, professional

- Encouragement

- Community ownership of public programs and services
- An organizational model for small northern communities

[Final Thoughts...]

- Territorial, National & International Attention for the Agency
 - 2006 Silver Award from IPAC
 - 2007 SAEЕ recognition of one of our schools/ top 10 best practices in Canada
 - 2007 UN Public Service Award
- Disconnect between outside images & local realities
 - The “metaphor of the portage”

Staff from the Health Centre in Behchoko



TCSA Board members



TCSA staff in Behchoko NT



Early Childhood Programs



School children in Gameti



Students from Wekweeti with caribou



Trails of our Ancestors



Physician & children in Gameti



A Tlicho Cosmology meeting in Yellowknife



Hand Games

