



Centre of Excellence on Performance Management & Accountability

*O'Connor Room
Sheraton Hotel – Ottawa
150 Albert Street*

Wednesday, March 10, 2010

8:30 a.m. Registration and breakfast

9:00 a.m. Welcome: **Wendy Feldman**, Director of Research, IPAC

Joanne Johnson, Associate Partner
Financial Economic Modelling and Evaluation
Advisory Services, PwC

Overview: *CEPMA work to date: previous themes, presentations, report, website, PM research, and Accountability study team.*

9:15 a.m. **“Public Sector, Innovation, Risk and Control”**

Lee McCormack, Director of Research, CCAF-FCVI

CCAF has consulted with public sector managers across Canada on ways to improve innovation, manage risk, reduce red tape and build a working environment focused more on results and less on process. The presentation will focus on managers' views on incentives and barriers to innovation, risk and red tape. Discussion of CCAF suggestions on ways to solve key management issues.



10:15 a.m. Discussant: **Professor Otto Brodtrick**, Faculty of Management, McGill University

Otto Brodtrick works with public sector organizations to improve their performance, and their strategic, innovation and organizational learning abilities. He served for several years in the Auditor General's Office and is recipient of the AG's award of excellence and the Governor General's Commemorative Medal for Significant Contribution to Canada.

10:45 a.m. Break

11:00 a.m. **"The RCMP's Experience with The Balanced Scorecard: 8 years +"**

Ronald Mostrey, C/Supt. Organizational Priorities & Strategy Management Royal Canadian Mounted Police

The RCMP's use of the balanced scorecard has been featured in various articles and books by Drs. Norton & Kaplan (the founders of the methodology). Ron will share their best practices and lessons learned (the good, the bad, and the ugly).

12:15 noon Networking Lunch

1:15 p.m. **"The Impacts of Hosting the 2010 Winter Games"**

Rod Windover, Manager, Policy Priorities, Federal Secretariat for the 2010 Olympic and Paralympic Winter Games, Department of Canadian Heritage

Ed Mansfield, PwC Vancouver

Canada and British Columbia have engaged PricewaterhouseCoopers to conduct a ground-breaking study on measuring the impacts and legacies from hosting the 2010 Olympic and Paralympic Winter Games in Vancouver and Whistler. Ed will share details of the study and its development. Rod will speak to the motivation for conducting the study and the ways in which the results are being used.

2:15 p.m. Break

2:30 p.m. **“Systemic Risk Management: Delivering the EAP”**

James Ralston, Comptroller General of Canada

Governments are investing unprecedented amounts in stimulus packages, and the Canadian Government is now implementing The Economic Action Plan. The Office of the Comptroller General is working with senior financial and audit officers to develop strategies, frameworks and other advice to assist Ministries in risk assessment and mitigation.

3:45 pm **“Canadian public sector measurement benchmarks”**

Susan Underhill, Ontario Ministry of Community and Social Services

A discussion about the feasibility of establishing and sharing common measures across jurisdictions.

4:15 pm CEPMA Wrap up: conclusions, feedback for next meeting, next steps

Next Meeting – June 2010 in Toronto: to be discussed by CEPMA members.

4:30 pm Meeting ends