



# Centre of Excellence on Performance Management & Accountability

*Canada School of Public Service  
John Tait Room, 65 Guigues Avenue, Ottawa*

**Friday October 15, 2010**

8:30 a.m. Registration and breakfast

9:00 a.m. Welcome: **Wendy Feldman, Director of Research, IPAC**  
**Michael Jordan, Partner, Consulting and Deals**  
**PricewaterhouseCoopers, Toronto**

Overview: *CEPMA work to date: themes, presentations, report, website, benchmarking and PM research, and Accountability study team.*

9:15 a.m. **Ivan Blake**

## **“Measuring Management Capability: A Whirlwind Tour of Current Models”**

Dr. Ivan Blake will discuss briefly the UK, US, Canadian, Danish, European and South Korean cases as well as the models being used to compare public management across jurisdictions: the World Economic Forum, the World Bank, the OECD and Accenture. Dr. Blake will discuss measuring organizational capability and performance measurement.

10:30 a.m. Break

10:45 a.m. **Eva Kmiecic, Senior Vice-President, United Way Canada**

## **“Performance Management and Non Profits: United Way of Canada”**

United Way Canada and other large non-profit associations deliver social programmes in communities across Canada. Former United Way GTA CEO Francis Lankin chaired the Blue Ribbon Panel on Grants and Contributions. Ms. Kmiecic will discuss the non-profit perspective on performance management, accountability and risk.



12:00 pm      Networking Lunch

1:00 p.m.      **Professor Emmanuel Brunet-Jailly, School of Public Administration, University of Victoria**  
**"Performance Management in Canadian Local Government"**

Co-Editor of **Local Government in a Global World**, Prof. Brunet-Jailly will be discussing the research in municipalities in Canada, and comparisons to Australia. He will focus on Performance Management issues, but the study also delves into Australian and Canadian experiences in citizen engagement, restructuring and reform, and intergovernmental relations.

2:30 p.m.      Break

3:00 p.m.      **Dr. Robert Slater, Vice Chair, National Round Table on the Environment and the Economy (NRTEE)**

**"Reflections on Environmental Performance – the Ultimate Horizontal Issue"**

Founder of the National Round Table, Dr Slater will discuss its origins, mandate and the Climate Prosperity initiative which was launched by Governor General David Johnston October 5, 2010. Dr. Slater will also discuss the NRTEE's study "Measuring Up: Benchmarking Canada's Competitiveness in a Low Carbon World".

4:15 p.m.      **CEPMA – update on IPAC project.**

**Wrap-up: conclusions, feedback for next meeting, next steps**

Next Meeting – January 2011 in Toronto: to be discussed by CEPMA members.

Updated October 20, 2010