



Centre of Excellence on Performance Management & Accountability

Telfer Executive Centre - University of Ottawa
45 O'Connor St., Suite 350
Ottawa

Thursday, December 3, 2009

8:30 a.m. Registration and coffee

9:00 a.m. Welcome: **Wendy Feldman**, Director of Research, IPAC

Roger de Montfort, Partner, Advisory Services,
PricewaterhouseCoopers LLP, Ottawa office. Mr. de Montfort is
part of PwC's Performance Improvement team, with a focus on
the public sector.

*Overview: CEPMA work to date: previous themes, presentations,
report, website, PM research, and Accountability study team.*

9:15 a.m. "Performance Measurement in Education: Operational Review"

Nancy Naylor, ADM, Elementary-Secondary Business and Finance and
Cheri Hayward, Director, Ontario Ministry of Education

*A broad review of four types of school boards across Ontario, to examine their
management practices is changing views on the administration of schools.*

10:30 a.m. Break

10:45 a.m. "Managing Information for Student Achievement (MISA) in Ontario"

Don Young, Director, Education Statistics and Analysis Branch,
Ontario Ministry of Education

The MISA program has been developed over 5 years involving the Ontario Ministry of Education to manage, aggregate and analyze student data.

12:00 noon Networking Lunch

1:00 p.m. “High Performance Audits”

Professor Greg Richards, Cognos Professor of Performance Management,
University of Ottawa

New research on PM, implications for organizations, individual employees in the public sector and continuous improvement of PM.

2:00 p.m. “*Current Challenges in Managing For Results in International Development*”

Elizabeth McAlister, consultant with the World Bank, DFID and MOPAN

Ms. McAllister has held leadership positions in international development for over 25 years. At the World Bank she was Director of the Operations Evaluation Department, providing assessments of World Bank/IDA operations, policies and practices to satisfy the requirements of accountability to member countries.

3:00 p.m. Break

3:15 p.m. “Delegation and Accountability at the Public Service Commission of Canada”

Hervé Déry, Director General, Delegation and Accountability, Public Service Commission

A presentation of the Public Service Commission's approach and methodology for measuring the staffing performance of federal organizations.

4:15 p.m. CEPMA Wrap up: conclusions, feedback for next meeting, next steps

Next Meetings – January 2010: to be discussed by CEPMA members.