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1999-2000 Highlights

Regional Group Reports are submitted to the National Office in the language provided by the Regional Group.

Regional Group	Highlights	
Calgary	Chair's Report	<ul style="list-style-type: none"> · The Calgary and Edmonton Regional Groups are co-sponsors of the 2001 Annual Conference in Edmonton.
	Membership	<ul style="list-style-type: none"> · Calgary is using a similar approach as that of Edmonton in negotiating a group membership with potential Municipal government, School Boards and Health Authorities; in particular, the group targeted the City of Calgary and the Calgary Regional Health Authority. A Sub-Committee had been struck last year.
	Program	<ul style="list-style-type: none"> · The Program Committee had the following three goals this past year and did very well with respect to them: <ol style="list-style-type: none"> 1. to target some \$500 profit from four or more events; 2. to revitalize interest in IPAC program events by making them timely, informative and pertinent to current public administration issues; and 3. to offer value for money on a modest registration fee. Four program events were held, as follows: <ul style="list-style-type: none"> · Lessons Learned: Provincial Government Reorganization and Shared Services (November 3, 1999) Speaker - Hon. Stephen West, Minister, Alberta Resource Development and Chair, Reorganization Secretariat · Administration and Governance – An Important Partnership (November 22, 1999) Speaker – Dr. Donna M. Michaels, Chief Superintendent of Schools, Calgary Board of Education

		<ul style="list-style-type: none"> · Retention Issues in the Public Sector – Compensation Strategies (January 28, 2000) Speaker – Michael Lim, Project Leader, Management Rewards Strategy Project (Government of Alberta), Winner 1999 Premier’s Award of Excellence · The Importance of Being an Employer of Choice – The C.R.H.A. Perspective (February 24, 2000) Speaker – Jack Davis, CEO, Calgary Regional Health Authority
Edmonton	Chair’s Report	<ul style="list-style-type: none"> · The Lt. Governor, Lois Hole, presented the 1999 Alberta Lt. Governor’s Award for Excellence in Public Administration at Government House to Paul Dawson, Chief Administrative Officer of the City of Calgary. Seventy people including May Duerr, several council members, Mr. Dawson’s colleagues and friends and relatives attended the presentation. IPAC Edmonton and KPMG sponsored the event. · The major focus for the Edmonton group will be the planning of the 2001 Annual Conference that will be held May 5 to 9, 2001 at the Shaw Conference Centre. Exploring the e-Frontier: Public Administration in a Knowledge Society is the conference theme. The Honourary Chair is Honourable Don Mazankowski and conference co-chairs are Oryssia Lennie, Deputy Minister of Western Economic Development, Government of Canada and Paul Borque, Deputy Minister of Alberta Justice. · The group publishes a regional newsletter.
	Membership	<ul style="list-style-type: none"> · The membership base has been very stable over the past few years with 1999 seeing a growth of 3.5%. Current membership for 2000 is 243. For the year 2000, as in 1999, the Edmonton group has 200 memberships paid by the Alberta Government.
	Program	<p>During 1999/2000 the Regional Group held the following nine events, including the 1999 Lt. Governor Award:</p> <ul style="list-style-type: none"> · RECEPTION - Future Trends for Alberta’s Public Service (September 9, 1999) Speaker - Dr. Stephen West, MLA. · CONFERENCE – Shared Services: Some Canadian Experiences (September 30 and October 1, 1999) · SEMINAR – Alberta Wellnet and Its Effect on Public Health Policy (November 2, 1999) Speaker - Dr. Tom Noseworthy, Chair, Public Health Sciences, University of Alberta · CHRISTMAS EVENT – (December 10, 1999) Featuring presentations by National IPAC Award for Innovative Management Winners

		<ul style="list-style-type: none"> · COLLOQUIUM – Building Wealth: The New Rules of Competition for Nations, Companies and Individuals (January 31, 2000) Speaker - Lester C. Thurow. Facilitation by Professor Rodney Shneck, University of Alberta · SEMINAR – Defining and Measuring Poverty: Implications for the Health of Canadians (February 17, 2000) Speaker - Deanna Williamson, Department of Human Ecology, University of Alberta · SEMINAR – Recruiting the Next Generation of Public Servants: The Challenges Ahead (May 10, 2000) Speaker - Dr. Graham S. Lowe, Director, Work Network, Canadian Policy Research Network.
<p>Fredericton</p>	<p>Chair’s Report</p>	<ul style="list-style-type: none"> · Adopted Bylaw changes to the fiscal year from a March 31st year-end to a calendar year end. · Put forward numerous educational lunch and morning sessions. · Initiated discussion on a Lieutenant Governor’s Award for Excellence in the Public Service. The Lieutenant Governor, The Honourable Marilyn Trenholme Counsell, graciously agreed to have her name attached to the Award. The intent is to hold the first award during Public Service Week in June 2001. · The Regional Group Website maintained by Denis Deveau. <p>*****</p> <ul style="list-style-type: none"> · Le groupe régional présente un grand nombre de déjeuners-causerie et de séances en matinée. · Le groupe a entrepris des démarches afin d’établir un prix du lieutenant-gouverneur pour souligner l’excellence dans la fonction publique. La lieutenant-gouverneure, l’honorable Marilyn Trenholme-Counsell, a accepté gracieusement de s’associer à ce prix. L’objectif étant de choisir le premier récipiendaire à l’occasion de la Semaine de la fonction publique en juin 2001. · Le site Web du groupe a été maintenu par Denis Deveau.
	<p>Membership</p>	<p>Membership activities consisted of:</p> <ul style="list-style-type: none"> · A letter to existing members explaining the program for this year’s events; · A letter encouraging the membership within IPAC was sent to list of non-members in the Spring; · Promoting membership and reduced rates at the first major program event in the Fall;

	Membership	<ul style="list-style-type: none"> · Each Board member was asked to personally approach non-members and try to encourage them to join; · Hosted the 1999 National IPAC Conference. <p>Le programme d'activités pour favoriser le recrutement des membres s'est déroulé comme suit :</p> <ul style="list-style-type: none"> · Envoi d'une lettre aux membres pour présenter le programme d'activités de l'année; · Envoi d'une lettre à un grand nombre de membres potentiels au printemps de 1999 dans le but de susciter l'adhésion à l'IPAC; · Activité de recrutement et réduction de la cotisation lors de la première activité d'importance de l'automne; · Demande à chaque membre du conseil d'encourager des personnes à devenir membres; · Tenue de la conférence nationale 1999 de l'IPAC,
	Program	<ul style="list-style-type: none"> · Very successful Annual Conference hosted by the Fredericton Regional Group generated a profit for the local chapter in the area of \$32,000 · Service Centres in Northern Cape Province, South Africa (October 1, 1998) · Christmas Social at Picaroons in conjunction with a social event for new members (December 15, 1998) · Essential Dimensions of Public Sector Leadership (February 8, 1999) Speaker - Ole Ingstrup; · Sounding the Alarm: Poverty in Canada (June 22, 1999) Speaker - Hon. Ermine Coyhen, Senator; · Single Window Service Delivery - Pre-conference Workshop (August 29, 1999) · The Management Reference Model for Government Service (November 26, 1999) Speakers - Chris MacPherson & Jane Blakely (City of Fredericton) · The Future of Universities in Canadian Society (December 16, 1999) Speaker - Dr. Lou Visentin, UNB, VP · Quality and Quality Service (February 14, 2000) Speaker - Jim Norfolk · Change Management in the Public Service (March 30, 2000) Speaker - Stan Gapski

		<ul style="list-style-type: none"> · Self-directed Work Teams (April 18, 2000) Speaker - Faye Mackie
Hamilton	Chair's Report	<ul style="list-style-type: none"> · The Hamilton Regional Group events were well attended. There was a broader mix of times and formats, including a breakfast session several lunch and speaker events, and a student/mid-career development event. · Glen Thompson, Director of the Canadian Mental Health Association for Ontario, was the recipient of the Lt. Governor of Ontario Medal of Distinction in Public Administration. Her Honour Hilary Weston awarded the medal at a ceremony on April 26, 2000. · The professional development events were designed to attract as many non-members and co-workers as IPAC members. The group is reassessing its approach.
	Membership	<ul style="list-style-type: none"> · Membership remains steady this year. The biggest membership group was the municipal and academic/students.
	Program	<p>The 1999/2000 program for the Hamilton Regional Group consisted of five successful meetings:</p> <ul style="list-style-type: none"> · Breakfast Meeting: Science and Sound bites: Policies for Safe Food (September 24, 1999) Speaker - Doug Powell, Director of the Agri-Food Risk Management and Communications Project, University of Guelph · Luncheon Meeting: Mike Harris Made Me Eat My Dog (October 29, 1999) Speaker - Linwood Barclay, Toronto Star Columnist · Panel Discussion: Planning your 'Career in Progress' (January 27, 2000) Panellists - A KPMG Career Transition Consultant; and Morag McLean, Vice-President of Executive Services, Centre for Leadership, Ontario Government Cabinet Office · Luncheon & Panel Discussion: Online Government: The Promise and Pitfalls of the Internet (March 3, 2000) Panellists - Rick Loreto, President, RAL Consulting; Joan MacCalla, Chief Strategist, Office of the Corporate Chief Information Officer, Province of Ontario; and Jane MacCaskill, Director of Technology Services, Halton Region · Luncheon & AGM: The Creation of the New City of Hamilton – Status of the Work of the Transition Board (May 12, 2000) Speaker - Marvin Ryder, Chair of the Transition Board for the new City of Hamilton · E-mail surveys were sent out to assess interests for planning topics, venues and times for 2000-2001 events.

		<ul style="list-style-type: none"> · An annual survey and “comment cards” for non-member guest follow-up are recommended for next year and beyond.
<p>Manitoba</p>	<p>Chair’s Report</p>	<ul style="list-style-type: none"> · The Manitoba group at this year’s strategic planning session chose to focus on strategies that would promote membership growth and secure financial health of the regional organization. Three priority areas for action were chosen, as follows: partnership/service agreement opportunities; sponsorship initiatives and student linkages. · The Manitoba Group established a Strategic Partnership Committee in December 1999 to identify opportunities to establish new relationships with governments and related organizations. · An ad-hoc sub-committee is pursuing longer-term sponsorship arrangements linking crown corporations and the private sector to IPAC. Sponsorship packages are being designed to provide contributing organizations with a continuum of benefits matched to the size of their contribution. · Manitoba has continued to build on its close alliance with SAMPA, the Students’ Association of the Master of Public Administration Program at the Universities of Manitoba and Winnipeg. For the past two years, two representatives of this organization have participated on the Manitoba Executive. · Manitoba has undertaken a number of initiatives to strengthen strategic alliances within the province. For the second year in a row, Manitoba has hosted a special event to bring together senior leaders of federal, provincial and municipal governments in a forum that facilitated discussion on areas of common concern. Joe Mancusi, Ph.D., and President of the Centre for Organizational Excellence, was brought in to facilitate a discussion of broad issues in public sector management. Similar events were planned for the spring. · A website is being designed by the Program and Communications Committees and will be launched shortly.
	<p>Membership</p>	<ul style="list-style-type: none"> · The Membership Committee’s Mission: To reach out to those interested in public sector issues and create a Manitoba community of networking and information sharing. · Goals: The Membership Committee’s goals for 1999/2000 included increasing complement of municipal, federal, academic, student and retired members and retaining existing members. · Results: IPAC Manitoba successfully reached its membership goals and increased or maintained membership across member categories.

		<p>Activities of the Membership Committee consisted of:</p> <ul style="list-style-type: none"> · Manitoba has continued to develop innovative membership recruitment and retention strategies. Two processes were instrumental in collecting information and formulating these strategies. A membership survey was distributed to members through the fall edition of IMPACT. Members were asked to provide feedback on a number of topics relating to programming and member services. The results of the survey were then used to facilitate discussion at the Executive Strategic Planning Session. A number of new ideas for improving our membership services to members were generated and successfully implemented as a result. · Learned from Membership Survey that Manitoba's members' number one reason for joining IPAC was for networking opportunities, closely followed by an interest in programming. Considerable interest in the use of e-mail as a distribution tool for IPAC member and programming information was also expressed. As a result, Manitoba is looking at ways to facilitate networking among members and is in the process of building an e-mail distribution list.
	<p>Program</p>	<ul style="list-style-type: none"> · Taking it to the Streets: Paving the Way for Citizen Engagement (January 26, 1999) One-day symposium with keynote speaker Roger Gibbins of the Canada West Foundation · Building Healthy Communities: A Priority in the Devolution of Public Services (April 1999) Speaker - Jim Bakken, Assistant Deputy Minister of Manitoba Education and Training · Pride and Recognition in the Public Service (Public Service Week) (June 1999) Facilitated by Herb Robertson · Challenging Our Abilities: Making Public Policy in Turbulent Times (June 3, 1999) Speaker - Tom Owen, Senior Advisor, Harvard Institute for International Development

