



Bridging Boundaries – Lessons from Leaders

Friday, January 19, 2007 8:30 a.m. – 10:15 a.m.

Superior Room, 2nd floor, Macdonald Block, Queen’s Park

(Light Breakfast)

Guest Speakers:

Hugh McLeod, ADM, Health System Accountability, Ontario Ministry of Health

David Mee, Director, Ontario Shared Services, Ontario Ministry of Government Services

Moderator: *Sharon King, Starfield Consulting*

How do you make collaborations successful, when they span different Ministries or orders of government? Seventy percent of multi-agency transformation initiatives fail. Successes, however, have very definite characteristics in common. Research was undertaken to pinpoint why projects succeed or fail. Interviews were conducted with 40 public sector leaders with a focus on determining what sets successful change leaders apart. This session profiles leaders of horizontal projects and how they stepped outside traditional bounds of their positions to create unique solutions. A “fishbowl” format will be used. You will have the opportunity to sit back, observe and learn, or to join in the conversation.

Hugh MacLeod: lead of the Health Results team, responsible for the transformation of healthcare within Ontario including Local Health Integration Networks, Family Health Teams and the Provincial Wait Times Strategy.

Dave Mee: customer service strategy for Ontario Shared Services; led implementation of MyOPS and the Call Centre for OSS.

Sharon King: the lead researcher on the study. Sharon specializes in complex projects that involve more than one organization. Sharon will present the research findings. The study report will be available to people attending the session.

To Register:

Prepayment required by cheque or Visa/Amex/Mastercard
Mail registrations to:

IPAC Toronto Regional Group
 c/o Kit Chapman
 123 Scadding Avenue, Ste 803
 Toronto, Ontario M5A 4J3

Or

Fax to: (416) 363-5612

For further information

please contact:
 Kit Chapman at 416-363-6509 x1
 email: ipac-trg@sympatico.ca

Visit the IPAC TRG website at:
www.ipac.ca/toronto

Fax to: (416) 363-5612 (No faxes after 9:30 p.m. please. A cover sheet is unnecessary)

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*No refunds for cancellations after January 12, 2007.
 Registrations will be confirmed to the email address on the form.

Faxed registrations constitute commitment to pay the registration fee in full.